

# Atridad Lahiji (he/they)

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Github: [atridadl \(Atridad Lahiji\) \(github.com\)](https://github.com/atridadl)

Website: <https://atri.dad>

## Summary:

I am a skilled full-stack web developer, system administrator, and IT Specialist with a background in cloud services, server and network administration, LMS management, and professional client support.

## Professional Experience

### Software Developer II: Alberta Motor Association

August 2021 – Present

- Develops and maintains web applications built with Amazon Web Services
- Collaborates in a team during SCRUM meetings and project planning
- Provides tier 3 support for internal services
- Participates in a bi-monthly 24/7 on call rotation
- Mentor students in the organization's Developer in Training Program

### System Administrator: Atridad Freelance

January 2021 – Present

- Creates WordPress sites for clients
- Configures and manages a web server to provide hosting and email services for clients
- Packages web applications for Cloudron, a server management tool
- Uses a self-hosted instance of UptimeKuma to monitor uptime for client applications

### Software Developer: University of Alberta IST

October 2019 – August 2021

- Frontend development of web applications using Vue.js
- Leveraged Amazon Web Services to adopt a serverless architecture
- Maintained a secure exam application developed in-house
- Monitored and maintained an exam scheduling system hosted on premises

### Support Analyst: University of Alberta IST

July 2017 – Oct 2019

- Provided support for our Learning Management System to students and faculty
- Maintained and streamlined documentation for our Learning Management System
- Frontend development of web applications using Vue.js
- Hosted training sessions for up to 100 faculty and staff members

## Support Analyst: University of Saskatchewan ICT

September 2012 – May 2017

- Provided front line technical support for students, faculty, and staff
- Managed account information for clients
- Maintained library printers and computers

## Education

University of Saskatchewan: Computer Science

2017 – 2019

University of Saskatchewan: Computer Engineering

2012 – 2017

## Technical Skills

- Linux system administration
- JavaScript and TypeScript
- Modern front-end frameworks such as Vue.js and React.js
- Cloud infrastructure management in AWS and GCP
- Writes technical documentation
- Writes scripts via Bash scripts or Python
- Docker and Kubernetes cluster management
- Configures reverse proxies such as NGINX and Traefik
- 10+ years of IT problem solving experience

## Soft Skills

- 7 years of direct-facing customer service and technical support experience
- Works well both on my own and while collaborating with peers
- Communicates effectively with all stakeholders from users to other IT professionals
- Able to keep a cool head in stressful situations
- Investigative and inquisitive mind, always willing to learn